



Community Emergency Hubs

Frequently Asked Questions

What is a Community Emergency “Hub”?

- A pre-determined, emergency gathering place designated by community members.

When would I go there?

- After a major disaster, like an earthquake, when City systems (roads, water, communications, electricity) have been severely disrupted and you need or can offer help to others.

What will happen there?

- People meet to help each other, exchange information and share resources.

Who will be there?

- Fellow neighbors and local community members.

Will City representatives be there?

- No, but knowing where Hubs are can help ensure the City gets critical information out to all parts of the community afterward.

Why is the City asking the community to designate Hub locations?

- Immediately after a disaster, there will not be enough City resources to help everyone who will need help. Past disasters tell us we rely on the people around us for the first 7 to 10 days. Having Hub locations identified ahead of time lets people know where to go to get or give help.

How do I establish a Hub location?

- Three steps:
 1. Decide what locations in your community would be “natural” gathering places where people would go to after a major disaster. Examples include: parks, community gardens, faith-based centers, small business locations, or other public or community-oriented locations.
 2. Identify who will be the primary and alternate contacts for the Hub.

3. Fill out the on-line form at: <http://seattleemergencyhubs.org>. Your personal or organizational contact information will be publicly available for other community members to see on the Seattle Emergency NeighborLink Map.

- Spread the word and let others know about the Hub!

If I am the Hub Contact, do I have to be at the Hub during a disaster?

- No. It simply gives the Seattle Office of Emergency Management a way to maintain current Hub locations and update contacts annually.

How can people find Hubs in their area?

- Go to the Emergency NeighborLink Map at: <http://seattle.gov/emergency>. This interactive map shows all the Hub locations, as well as SNAP* groups, Block Watch groups and individuals with CERT** or disaster skills training. Community members can add themselves to the map and contact each other directly.
- The City also maintains a PDF map with all of the same Hub locations. It is updated once a year and copies are printed and distributed to community members to help promote Hub awareness in their neighborhoods.

***Seattle Neighborhoods Actively Prepare **Community Emergency Response Team**

How many Hubs are there now?

- 52. The City wants to add 40 more each year for the next five years in all parts of the city, so anyone who lives, works or visits Seattle has a place to go to start helping one another during a disaster.

What if I want to do more?

- Three options:
 - Join the SNAP email list to find out about emergency preparedness trainings and workshops. Scroll to the bottom of: <http://seattle.gov/emergency>
 - Apply for a Small Sparks Neighborhood Matching Fund award of up to \$1000 to supplement your Hub with tools, equipment or emergency supplies. Go to: <http://seattle.gov/neighborhoods>.
 - Network with the "Hub Captains," an all-volunteer group of community members who specialize in emergency communications, train fellow community members and promote preparedness in their neighborhoods. Go to: <http://seattleemergencyhubs.org>

How can I get more information?

- Contact Debbie Goetz, Community Planner, Seattle Office of Emergency Management at: debbie.goetz@seattle.gov or 206-684-0517.

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